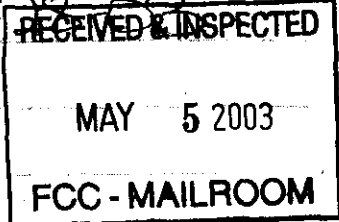


TO: COMMISSIONER
FCC
445 12TH ST. SW
WASHINGTON D.C. 20554

CG DOCKET 02-278 4-28-03



To whom it may concern

I am a forty three
year old single mother.

I work as a TSE and go to
school full time.

Without my job I could not
afford to house, clothe, and
feed my children.

If people do not want to
speak with me on the phone
couldn't they just say "no Thank-you",
and hang up?

It is an added stress in my
life to know that I am in
danger of losing a job I have
had for three years. I depend
on this income.

Thank-you
Cathy Alexmer
RidgeCrest B-5 ISU
Pocatello, Idaho 83209
208 282-5058

RECEIVED & INSPECTED

MAY 5 2003

FCC - MAILROOM

4-28-03

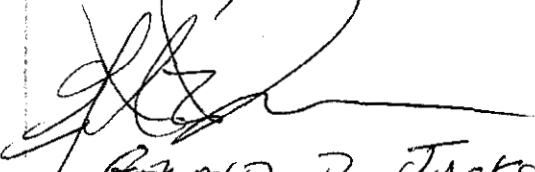
Commissioner's SECRETARY
Office of the SECRETARY
FEDERAL COMMUNICATIONS Commission
4452 12TH ST SW
WASHINGTON DC 20554

RE: CG DOCKET # 02-278
RULES AND REGULATION IMPLEMENTATION
THE TELEPHONE CONSUMER PROTECTION ACT
OF 1991

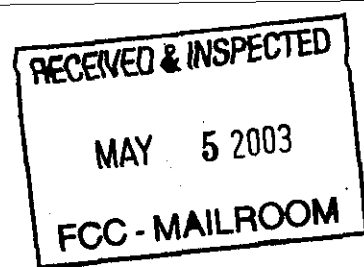
DEAR SIR,

I WORK FOR TELEPERFORMANCE
USA IN POCATELLO I.D. AS A TSK
MY JOB IS THE MAIN STAY OF MY
FAMILY'S INCOME WITH OUT THE
HOURS AND PAY THAT THIS JOB
PROVIDES MY FAMILY WOULD BE
HARD PRESSED TO MAKE FROM
MONTH TO MONTH. ADDITIONAL
RESTRICTION TO OUR ABILITY TO

MARKET CALL WOULD HAVE A SEVERE
IMPACT ON MY FAMILY. I WOULD
HOPE THAT THAT YOU WOULD
CONSIDER THE IMPLICATION OF
WHAT IMPACT YOUR DECISION ON
THE MARKET WOULD HAVE. IT
IS MY UNDERSTANDING THAT YOUR
IMPLEMENTATION OF CG # 02-278
COULD REDUCE JOBS IN THE
TRENDS FIELD BY AS MUCH AS
60%. THANK YOU FOR YOUR TIME


GERALD D JACKSON

April 28, 2003



I work here at teleperformance USA

My position is a TSR (Telephone, Sales, Representative)
at Pocatello Idaho.

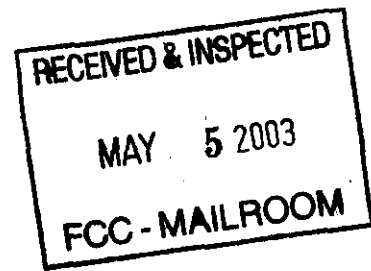
This job here at teleperformance USA is the only
job that I have managed to hold on to it is very
hard to find employment here not to many people
are hiring. If you make it possible for telemarketers
not to be able to do all jobs. I have a family to
provide for if I don't have a job how am I supposed
to feed my family, cloth, and put money in my pocket
for my 9 months old daughter like her dippers
the place that I work can be hard some day
and can be easy the next all places have it's ups
and down I do like the people I work with
this is the only job that I know of that lets
you leave for an emergency and then lets you
come back and make up your time you they do
give everyone a chance to work they treat you
as a person not as an object. Sincerely Tammy Lynn
Sundling

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington DC 20554

CG Docket #02-278

4-28-03

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554



Ref: CG Docket No. 02-278
Rules and Regulations Implementing the Telephone Consumer Protection Act of
1991

Dear Secretary;

I work in Pocatello, ID for Teleperformance USA as the Recruiter for the Pocatello telemarketing call center.

Each day I meet with and interview prospective employees for Teleperformance USA. I have been in management for various companies for the past 23 years, so I have had the opportunity to deal with many people from all walks of life. Employment is hard to find in Pocatello, as it is all over the nation, especially for the unskilled/uneducated needing to make a wage higher than minimum in order to support their families. Telemarketing offers this group of people the means to provide not only for themselves, but also to contribute to society.

I feel that the FCC's desire to authorize a National Do-Not-Call Registry would cause hundreds of thousands, maybe millions, of good people to be thrown back into an already depressed job market, by the elimination of their jobs.

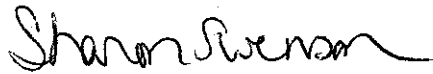
This action would hurt our already ailing economy by increasing our welfare rolls and unemployment costs. It would also increase the cost of goods and services available, as well as decrease the availability of low cost goods and services if these telemarketing centers were unable to operate and offer those goods and services. This would cost the Federal Government billions of dollars in lost tax revenue, thus adding to our economic woes.

I believe that a national list is overbroad, burdensome and damaging, and instead the FCC and the FTC should reaffirm their prior analysis and decisions that the company-specific do-not-call lists can accomplish the same objective of protecting consumers without unduly burdening the teleservices industry and killing the jobs it creates.

There are many devices and services that the consumer can utilize to screen unwanted calls, or simply saying "no thank you" and hanging up the phone. That would allow the uninterested people their choice, while not hurting those depending on the income, or the consumer that finds it a worthwhile, cost effective program

I urge you to reconsider the decision and not adopt the National Do-Not-Call Registry for many reasons, a few of which I have mentioned here.

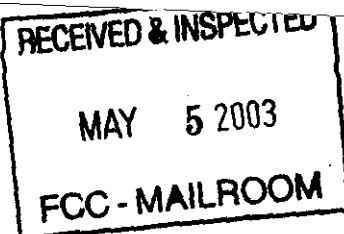
Sincerely,

A handwritten signature in black ink, appearing to read "Sharon Swenson". The signature is fluid and cursive, with a long, sweeping underline that extends to the right.

Sharon Swenson

4/28/03

Commission's Secretary
Office of the Secretary
Federal Communications Commission
145 12th Street, SW
Washington DC 20554



RG DOCKET 02-278

To whom it may concern,

My name is Lisa Robinson I have worked for Teleperformance USA for over 3 years as a telephone sales representative. I have called many various Programs + I know that they are helpful because I have tried a few myself. Without this job I would not be able to put my husband through school or pay the mortgage. If a nationwide DRC was instated I know a lot of good people who will not be able to pay their bills.

Sincerely
Lisa Robinson
POCATELLO ID

10 when writing letters

I feel that by eliminating telemarketing. It will result in putting thousands of people out of work. And working mothers will have to go on welfare to keep their family with shelter food and clothes. The job economy isn't that great for people that don't have many employment skills. And the result will be the crime rate will go sky high. And the economy is hurting already. And by putting all these people out of work. It will only make the economy worse.

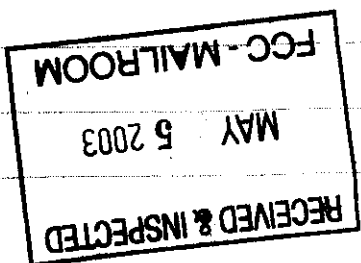
Sincerely

Dorothy Coulson
POCATELLO ID

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington DC 20554

CG Docket #02-278

4/28/03



Commissioner's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street NW
Washington D.C. 20554

Re: C-2 Pocket No. 02-278

Rules and Regulations Implementing the
Telephone Consumer Protection Act
of 1991

To Whom it concerns:

My name is Josh ~~Thompson~~. I work
at Teleperformance USA in Pocatello, Idaho.
I am an agent here at Teleperformance. I
started my job about 3 weeks ago, and I
am really enjoying it.
Most of the products that I have been
selling to the customers have been good
products. This makes the selling of these
items fun and worth-while to sell.
The job-market in Pocatello has been
very rough for the past year or two.
I am a starting college student who is
always broke. It seems like the only jobs

available to people like me are fast food jobs. This kind of employment just doesn't interest me. First of all I don't like the stigma that goes with fast food workers. Second fast food jobs don't pay enough for me to live and support my child.

Teleperformance has provided me with the opportunity to talk with a lot of really nice people. It's also ~~the~~ a job that I can support myself and my family with.

If the jobs were cut in this market, it would send me back out on the streets looking for one of the few jobs available in this community. It may even result in me going on unemployment. This is something I don't ever want to have to do.

I thank you for listening to my concern. I hope you will understand the amount of people that will individually be affected if this law goes through.

Sincerely,

Josh ~~Stump~~

Office of the Secretary
Federal Communications Commission
445 12th Street S.W.
Washington D.C. 20554

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MAY 5 2003
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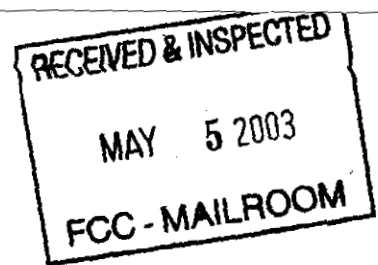
Ref: EC Docket No [REDACTED] 02-278 Rules & Regulations
implementing the Telephone Consumer Protection Act of 1991

My name is Lesli L. Tomblison. I am
employed by Teleperformance U.S.A. inocatello
Idaho. I am a T.S.R. & C.S.R. contracted to
several National Clients. I provide benefits
and services all across this Country, with the
utmost of courtesy & consideration. My job
is very important to me and the many good
employees here at TP USA ocatello, ID

As we all know, the Nations economy
isn't in that good of shape. If I were to lose
my job due to the F.C.C.'s pushing for the
National "Do Not Call" Registry, with out the consid-
eration of the many jobs in our industry that
maintain Households, families & security for a
great many people, a gross disrespect for
responsible, hard working people. I myself
and not ready for the unemployment line. And
I know the Nation doesn't need the 10's of
thousands of people in our industry walking
on that unemployment line either. I
support the American Telemarketing Association's
proposed Modifications to the FTC Rules.

Sincerely,
Lesli L. Tomblison & Family

9-08-03



Commissions Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington DC 20584

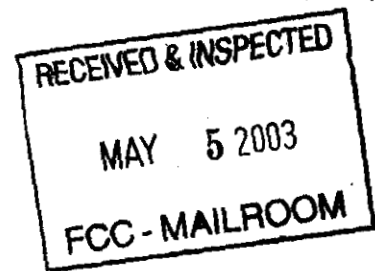
Re: CG Docket NO 02-278
Rules & Regulations Implementing the Telephone Consumer
Protection Act of 1991.

I work for Teleperformance USA in Pocatello Idaho as a
TSR/CSR (Telephone Service Representative/Customer Service Representative).
This job is what I pay my essential bills with and I know
many other people in the same situation. There are products
that I sell that I see as useful & there are others that
I feel are not as necessary. I ~~do not respect~~ respect
the wishes of the people to whom I sell to, ~~at~~ the
rest of my ability. I know that there are people who do
not & that is not right. As I said my job pays my
bills & those of my family. The company I work for
employs 200-300 people in the community I am in. I
do not entirely oppose the National DNC list but I feel
a better way to control the telemarketers who are
not respecting the customers wishes is to have a
National Restrictive Second Efforts. For the most part
I do the second efforts which anger most customers.
I do feel that the jobs of the people who work this
need to be taken into account. Especially where unemployment
is so high.

~~9-08-03~~

up. 20,000

Commissioner's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554



CG DOCKET 02-278

My Name is Ray Barlow. I live and go to College in Pocatello, Idaho. and I work for Tele-Performance (USA). I am currently a supervisor at work. I am getting a Bachelor's Degree in Business Administration. I have been able to not only to work in the career that I have chosen, but to use the Skills and Knowledge I have gained in school.

Working for teleperformance has definitely given me an opportunity to become better. I have had the opportunity to work with all kinds of different people but also, different kinds of products.

I am a supervisor over a credit card acquisition. This job has given me the opportunity to learn about credit, something nobody can live without. I really enjoy my job.

So please rethink this new law. There would be drastic consequences to the community I live in but also the economy of the country.

Sincerely
Ray W. Barlow

To Whom it May Concern,

MAY 5 2003

FEC-MAILROOM

I work for the Pocahontas ~~call~~ ID call center, a telemarketing company called Teleperformance USA. I am deeply opposed to the proposed regulations severely restricting our ability to do the job that we do now. There are several reasons for this.

First, ~~we~~ telemarketing companies provide millions of jobs across the nation, if we lose the ability to do our job, that is now millions of people that are laid off and unable to put money back into the economy further damaging an already bad situation.

Second, we employ almost 250 people in this call center alone. If those people lose their jobs, how many of them will have to turn to state assistance to make everyday ends meet? Ironically, the people that are so opposed to telemarketing calls will end up paying for our welfare if we lose our jobs. A lot of the people we employ here are single moms, college students, or people that have reached retirement age trying to supplement their income because as we all know social security just is not enough.

Most of these people will have to turn to minimum wage jobs (which is below poverty level) for an income. Remember that every dollar these people spend on food, products, and services is a dollar that goes back into the economy.

Third, we bring in millions ^{of dollars in} ~~if not more~~ revenue for major companies every year. This is money that these companies will be losing. Will they have to lay people off too? This also even further damaging to the economy, and will put more people on unemployment and welfare.

Basically I could go on and on, but the bottom line is this: Do Not put the national DNC list into effect or it will have more negative impact than positive. I believe that the current regulations and services are sufficient and we do everything possible to ensure we are in compliance. ~~Telemarketers~~ Telemarketers are real people with the same concerns as everyone else, not just a voice on the phone.

Sincerely - Mark Love Pocatello ID

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington DC 20554

CG Docket #02-278

04/28/03

Commissions Secretary's
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C., 20554

CG Doc 02-278

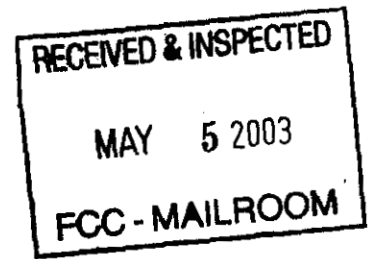
I am John Esser at Teleperformance USA in Pocatello, ID
83201. I am a T S R and I have to say that meeting
new people and offering them the products and services that we do
is a very fun and exciting job. I feel that I lose my job then
that could benefit from the products and services would lose out also.
It would absolutely effect my well being to survive. I am completely against
the National DNC List and I support the business the business that I
work for.

John Esser
344 N 15th Ave APT 6A
Pocatello, ID 83201.

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MAY 5 2003
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4-28-03

Commission's Secretary
Office of the Secretary
Federal Communications Commission
145 12TH Street, SW
Washington D.C. 20554



Ref: CG Docket No. 02-278

Rules and Regulations implementing the Telephone Consumer Protection act of 1991

I have recently started working for 1-800-Flowers.com in Pocatello, Id. My job description here is a Telemarket Gift Advisor. The products and services 1-800-Flowers.com delivers is an unlimited display of common courtesy and understanding. With the ability to communicate and express our thoughts, it has become necessary to express how you feel either by words or gifts.

As of now I live in a community where the industrial work that I have been accompanied to has declined greatly. I'm currently attending the local Idaho State University, and this job allows me to be at school full-time during the day, and work in the evenings.

If I were to lose this job, I would be unable to continue my education. Due to the fact I wouldn't be able to support myself as well as my two-year old daughters Rayne and Mary.

For the well being of my daughters and myself I strongly disagree on the National DNC list and restrictions on predictive dialers. I support Teleperformance USA, and want to continue my job here.

Thank you for your time and consideration

Thomas
PO Box #671
Forthall, ID 83203

to current or many concern,

I work for Teleperformance USA in
Posatello, Blake. I am a supervisor on the
evening shift. I have held many jobs, and
this particular job has been the most enjoyable
job I've had. We promote a fun, safe
environment. Most of the people that work
here are hard working people trying to support
their families. We also have a large amount
who are college students who have to work
to be able to pay for college and living.

This job is no some minimum wage
shop job. Many of our employees make 2-3
dollars above minimum wages. They depend on
this money to be able to properly support their
families. In our area, there are not a lot
of options of jobs that pay that ~~much~~ much.

Cutting down on telemarketing would hurt the
economy more than helping it. All the people
that lost their jobs would inevitably end up on state
assistance. This action could destroy families and lives.
There must be a better way to handle this situation.

Sincerely,
Dale Seibman

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington DC 20554

CG Docket #02-278

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MAY 5 2003
FCC - MAILROOM

UT

TO: COMMISSION'S SECRETARY

FCC

445 12TH ST. SW

WASHINGTON DC . 20554

RECEIVED & INSPECTED

MAY 5 2003

FCC-MAILROOM

To whom it may concern,

CG DOCKET #02-278

I have been working in the telemarketing industry for over 15 years. The companies I have represented have created jobs in small rural communities as well as major metropolitan areas. Most of these areas would have otherwise declined economically if it weren't for telemarketing jobs. These jobs have saved local governments millions of dollars in welfare and unemployment wages.

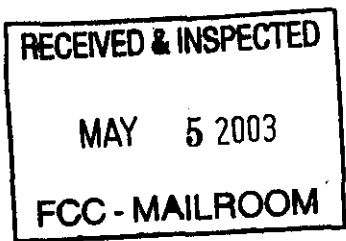
Millions of people buy products and services through telemarketing, and are able to take part in the competitive savings our clients offer through this marketing option. Enacting these regulations will not only leave 100s of thousands jobless, but also eliminate a competitive marketing opportunity our democratic society has benefited from for decades. DO NOT ALLOW THESE REGULATIONS TO BE ENACTED.



Clinton J Meehan
Teleperformance USA
2095 Karin Court
Salt Lake City, Utah

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington DC 20554

CG Docket #02-278



May 1, 2003

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

RE: Docket No. 02-278

To whom it may concern,

I am very concerned regarding the potential enactment by the FTC and FCC of provisions restricting commerce and costing the country and the economy in jobs and economic stimulus.

I have worked in the teleservices industry for almost 6 years and have been on both the giving and receiving end of telemarketing calls, and have received "bad" calls as well as gladly purchased products and services. This is no different than any other form of advertising or sales medium that we are all subjected to in everyday life.

I strongly caution the FTC and FCC against making changes which will impact the industry through lost jobs and impact companies, including many Fortune 500 companies, through lost revenues. Don't unduly restrict the abandon rate limits at a level below that reasonably managed and diligently policed by much of the industry. Don't enact a National Do Not Call list, which is both redundant and not easily administered.

Don't take steps to take away the jobs of my friends and neighbors.

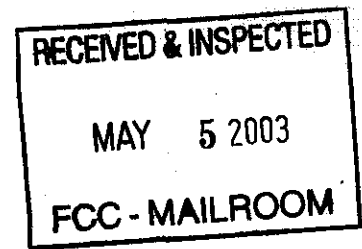
Sincerely,

A handwritten signature in black ink, appearing to be "Terri Gibbons", written over the word "Sincerely,".

Terri Gibbons
220 N 2200 W
SLC, UT 84116

April 30, 2003

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington, D.C. 20554



Ref: **CG Docket No. 02-278**
Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991

I am an Account Manager at Teleperformance USA for one of our biggest outbound clients. My love my job and the people I work with, this industry has helped me out so much over the last four years I have worked here. I started out as an outbound telemarketer, then worked my way up to supervisor, then I went to work in our IT department, and now I'm an Account Manager. And I know a lot of other people that have the same story as me. I know that there is some dishonest telemarketing companies but most of those are very small and are giving us larger corporations a bad name. I know from all the experience I have had in all ares's this business that we are doing everything we can to run our business honestly. I don't believe the Federal Government needs to step in and regulate, we have been and would like to continue to regulate ourselves with the help of the DMA and ATA. I understand wanting to prevent intrusive phone calls from invading people's lives – but the solution is NOT to effectively destroy an entire industry in the process.

Lastly, I guess what seems so inexplicable to me is the resulting job losses this legislation will cause. I've heard millions of people in my industry will lose their jobs. That just seems plain wrong – especially in light of the fact that our economy is still shaky. And since the bulk of these people affected are phone reps – earning a lower wage – the bulk of them will seek unemployment insurance from their respective states. And we all know the condition of most state budget these days – most are in the RED. This will only add to their deficits.

Thank you for your time and consideration on this VERY important matter.

Respectfully,

A handwritten signature in black ink, appearing to read "Matt Hunsaker".

Matt Hunsaker
1601 W Foxpark Dr.
West Jorddon UT, 84088

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MAY 5 2003
FCC - MAILROOM

CO

